

- *Terms and Conditions of Re-Drip* -

**1. Definitions**

**1.1.** Re-Drip: the company specialized in cleaning, repairing, and painting foot wear, and also selling products through its web store.

**1.2.** Customer: any natural or legal person who uses the services of Re-Drip or purchases a product in the Re-Drip web store.

**1.3.** Agreement: the agreement between Re-Drip and the customer whereby Re-Drip provides services to the customer or sells products to the customer.

**1.4.** Website: the website of Re-Drip on which the services of Re-Drip are offered and products are sold.

**2. Applicability**

**2.1.** These terms and conditions apply to all agreements between Re-Drip and the customer and to the use of the website of Re-Drip.

**2.2.** Deviations from these terms and conditions are only valid if agreed upon in writing between Re-Drip and the customer.

**3. Offer and acceptance**

**3.1.** All offers from Re-Drip are without obligation and can be revoked.

**3.2.** An agreement is concluded at the moment the customer places an order on the website of Re-Drip and has paid the payment.

**3.3.** Re-Drip reserves the right to refuse or cancel an order.

**3.4.** Re-Drip reserves the right to sell shoes delivered to the store that are not picked up within 365 days after delivery to cover costs. This also applies to shoes and products that are shipped to Re-Drip but are refused by the customer upon delivery and subsequently returned to Re-Drip. We will hold these shoes for an additional 365 days to allow the customer to contact us and arrange for a new shipment (at their own cost). After the 365-day period, these shoes and products will also be sold to cover our additional costs.

**4. Services**

**4.1.** The services of Re-Drip consist of cleaning, repairing, and painting foot wear

**4.2.** All services are performed at the customer's own risk.

**4.3.** Re-Drip will always make efforts to properly perform the services.

## **5. Shipping**

**5.1.** The customer must send their foot wear to Re-Drip at their own risk.

**5.2.** Re-Drip will film the foot wear upon receipt and during packaging after performing the services.

**5.3.** Re-Drip is not liable for any damage to the foot wear during shipping.

## **6. Payment**

**6.1.** The customer must pay in advance for the services via Re-Drip's website.

**6.2.** Re-Drip reserves the right to change prices.

**6.3.** If the customer does not pay on time, Re-Drip reserves the right to suspend services.

## **7. Products**

**7.1.** Re-Drip offers products in its online store, such as cleaning supplies and foot wear accessories.

**7.2.** Re-Drip reserves the right to remove, add, or modify products in the online store.

**7.3.** The prices of the products in the online store include VAT.

**7.4.** The customer must pay in advance for the delivery of the products via Re-Drip's website.

**7.5.** Re-Drip is not liable for any damage resulting from the use of the products offered in the online store.

**7.6.** If the customer is not satisfied with the product, the product can be returned within 14 days of receipt. The cost of return shipping is the responsibility of the customer.

**7.7.** If the product is damaged or used, Re-Drip reserves the right to refuse the return shipment.

## **8. Guarantees**

**8.1.** Re-Drip does not offer guarantees for the services provided and the products sold through the web shop.

**8.2.** Re-Drip will always make an effort to properly perform and deliver the services and products.

**8.3.** Re-Drip is not liable for any damage resulting from the use of the services or products provided.

**8.4.** Re-Drip is not liable for indirect damage, including consequential damage and loss of profit.

## **9. Privacy**

**9.1.** Re-Drip processes personal data of customers in accordance with the General Data Protection Regulation (GDPR).

**9.2.** Re-Drip uses personal data only for the execution of the agreement and for marketing purposes if the customer has given permission for this.

**9.3.** Re-Drip does not provide personal data to third parties without the customer's permission, unless this is necessary for the execution of the agreement or based on a legal obligation.

## **10. Intellectual Property**

**10.1.** The intellectual property of Re-Drip, including the website, services and products, remains with Re-Drip at all times.

**10.2.** The customer is not allowed to use the intellectual property of Re-Drip without permission from Re-Drip.

## **11. Disputes and Applicable Law**

**11.1.** Dutch law applies to all agreements between Re-Drip and the customer.

**11.2.** Disputes between Re-Drip and the customer will be submitted to the competent court in the Netherlands.

## **12. Final Provision**

**12.1.** If a provision from these general terms and conditions is invalid or unenforceable, the other provisions remain in force.

**12.2.** Re-Drip reserves the right to amend these general terms and conditions.